

Household Goods Questions?

Permits (360) 664-1222

Tariff and Rules (360) 664-1104

Motor Carrier Safety (360) 664-1236

Report an Illegal Mover (360) 664-1221

Training (360) 664-1215

UTC Main Line (360) 664-1160

www.utc.wa.gov

PO Box 47250 1300 S Evergreen Park Dr SW Olympia WA 98504

UTC Mission

The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Report Illegal Movers!

If you run into a non-permitted mover advertising or conducting interstate household goods business, let us know! Call (360) 664-1221 or email

reportillegalmovers@utc.wa.gov.

Stay Connected

Follow the commission on Facebook, Twitter (@WAUTC) and YouTube to stay up-todate on commission new and activities. Click on the icons to the right to view the commission's pages.







State Takes Action Against Illegal Movers

A commission administrative law judge ordered nine moving companies to cease providing residential moving services until they obtain the required permit. Six of the residential moving companies received a \$5,000 penalty, \$4,500 of which was suspended for two years on the condition that the companies comply with the commission order. The six companies are:

- Queen City Movers LLC, owned by Johnathan Jorde of Seattle:
- Sea-Tac Movers LLC, owned by Doyin Adekanmbi of Lake Stevens;
- · Eastside & All City Movers, owned by Lyle and Darcy Allen of Everett:
- Steven Ronald Erickson of Kennewick;
- Pro Moving Delivery, owned by Alexander Satir of Tacoma; and
- · Cope Quality Services, owned by Carrie Creech of Poulsbo.

Three companies failed to appear in court. They were fined \$5,000 and ordered to cease and desist. Those companies are Sequim-based Movers Plus, owned by Joshua Washburn; Ellensburg-based Man of Steel Movers, owned by Michael Pandolfi; and Everett-based Precision Moving, owned by Christoper Dems.

Frequently Asked Question

Q: A carrier is liable for damage to an article that is packed by the carrier. But what about those items that are packed by the customer?

A: Under Tariff 15-C, Item 90, the carrier is not liable for the loss of, or damage to, any article from external cause when the items are packed by the customer unless it can be proved that the damage resulted from negligence by the mover in handling the articles. However, keep in mind that under Tariff 15-C, Item 65 if the carrier finds that an article has not been properly packed by the customer, you must notify the customer and ensure the item is repacked.

Illegal Carrier Actions

Commission staff recently investigated the following non -permitted carriers:

- **ABC Movers Seattle LLC**
- All Services All Projects
- Campus Bellhops LLC
- Johnson Hauling LLC
- Ghostruck
- Making Moves LLC
- Northwest Relocations Solutions LLC
- Scourey Bros Mowing & Moving
- Wise Ways Moving LLC

Upcoming Industry Training

The next free training for household goods moving companies is from 8:15 a.m. to 5 p.m., Wednesday, Nov. 12, at the

commission's headquarters in Olympia. The course is required for carriers to receive permanent authority. To register online, click here. Questions, contact Megan Banks at (360) 664-1129.

New HHG Permits Issued April - August 2014

- MVP Moving
- RMCTransfer LLC
- C&E Bradley LLC
- Truckwithus Transport Services,
- Right Turn Moving LLC
- Wise Ways Moving LLC d/b/a Wise Ways Moving
- Kalzan, Noam Z d/b/a Neighborhood Movers
- Glavin, Adrian d/b/a Glavin Moving
- CCM LLC d/b/a Clear Choice Movers

Motor Carrier Safety News

Since April, the commission's Motor Carrier Safety staff completed three household-goods carrier compliance reviews and inspected four vehicles. One of the vehicles had defects and none were removed from service. Two companies received satisfactory ratings. One company received a conditional safety rating.

Need Forms or Information?

Visit the commission's website to get information or copies of documents such as laws, tariffs and rules. Find everything you need at www.utc.wa.gov/movers.